

Room ADM 361 1600 Holloway Ave San Francisco, CA 94132

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Board of Directors Meeting

Monday, May 22, 2023 via Zoom

Brian Beatty Jason Bell @ 3:07p Anoshua Chaudhuri Ly Chau Neil Cohen Trevor Getz Michael Goldman @ 3:03p

Yessica Gonzales Jamillah Moore @ 3:05pm Jason Porth Kal Salama Christy Stevens Rob Strong <u>UCorp Staff</u>: Tammie Ridgell Chris Farmer Maggie Woo Andrew Lok Anthony Victoria

Meeting called to Trevor @ 3:01p o agenda reviewed; approved unanimously

<u>ACTION</u>: Board of Directors Meeting Minutes for April 24, 2022; approved unanimously with correction of typo

No Public Comment

Constituent Reports - none

 board acknowledged & thanked Michael for his past service & next year's participation, as well as his recommendation for new BOD member

Finance Committee report by Kal

- presented April 30 report from Beacon Pointe
 another 1% in return from prior month
- doing okay in May so far
 - o looking like a good FY outcome is to be expected
 - o good return for a medium to low risk portfolio
- the two concerns at this time are the debt ceiling debate & expectation of a real estate downward turn (though these effects after FY2023 end)

Rob: commented that he heard if debt limit is not achieved, 7 million will be unemployed **Kal**: replied that this is an exaggeration, just drama **Anoshua**: agreed with Kal, saying it's political game-playing

UCorp' Financial Status Report & F2024 Budget - Tammie

focusing on April 2023 results



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- o revenues from G&C administration is 10% below budget & expecting year to end similarly
- o program revenues also underperforming per FY budget
- o slight increase in business services revenue due to food voucher program
 - shops revenue, with exception of Healthy U, over budget
 - o still, revenues from EBT program re: Healthy U doing well
 - Campus Stores, overall, up 5% from FY budget
- overall, operating expenses are greater than FY budget & have been explained over this past year
- as in past several years, investment results have been better than what was budgeted
 expecting good/positive results for this FY, as well
- FY deficit at this time projected at \$164K still lower than original budget
- proposed FY2024 budget
 - o summary illustrates \$580K in net income budgeted
 - typically based on past years' experience & actual results
 - o proposed revenues discussed
 - revenues for G&C estimated using what is known re: current activity
 - ASF estimated using what is known & expected during next FY
 - revenues from Student Ctr
 - \circ it is known at this time that overall costs will exceed revenues
 - expected revenues from Follet reduced to \$300K from prior year's \$400K
 - 65% of FY2020 revenues, as well as 2023-23 activity, used to estimate Campus Stores revenue
 - o estimated expenditures discussed
 - salaries estimated using minimum wage increase & possible CSU system-wide increase
 - other support services costs projected to be static from prior FY
 - o smoothing methodology applied to expected investment returns
 - using 5% return, normalizing expected highs & lows to be expected during FY
 - o discussion regarding reserves
 - CSU guidelines state reserves needed to cover six (6) months of operations
 - policy translates to UCorp requiring approximately \$1.8M, although current reserve balance is \$1.7M
 - $\circ\;$ due to pandemic and FY deficits, there is not an urgent need to allocate funds to reserve at this time
 - UCorp's plant reserve is currently \$19K, and should be \$500K
 - awaiting reimbursement from ASI relative to UClub refurbishment, so no allocation to be made at this time

Kal: asked if UCorp has ever needed to access reserves



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Tammie: replied never in the past through the present; also given the current projected deficit for FY2023, it does not track to make any allocation relative to reserves at this time
Jamillah: asked if reserves ever used to cover gaps in revenues
Tammie: mentioned that reserves would only be used for UCorp's unrestricted activities; all other campus programs, scholarships, etc.,. are cash operating, and though these have been underperforming, UCorp is expecting things to normalize after the pandemic
Neil: asked if a formal budget revision is required if there is a significant increase in revenues, or is revision usually only needed when there are significant decreases (i.e.,. larger deficit)
Tammie: replied that in the past, a revision would be approved only in cases of decreased activity, larger deficit

o discussion of insurance costs & review of UCorp's insurance program by Anthony

Jason: explained AORMA & UCorp's insurance program

Rob: added that in his experience, he has found AORMA to provide a comprehensive & cost efficient insurance program

Jason: concluded the budget presentation, by reminding the board of UCorp's line of credit that has been in place since the pandemic and that it has yet to be used; believes it is well worth the \$8K admin fee charged by Bank of SF

Trevor asked for budget approval

<u>ACTION</u>: Resolution approving University Corporation budget for fiscal year 2024 Rob/ Neil motioned/seconded; passed unanimously without further discussion

Operations report by Chris

- overall, winding down with end of academic year, though it should be noted Spring 2023 has performed well
 - Healthy U continues to lag, but EBT program continues to be advantageous adding to revenues
 - vending seems to continue to improve
 - meetings to occur during summer to finalize rent levels
 - planning to charge 50% of normal rents
 - o said goodbye to iNoodles & looking at expansion of space for pantry
 - Crave is also leaving student center
 - not too sure how to proceed another RFP? discussion to occur
 - o planning for vending in new Science building
 - RFP sent to existing campus vendors so as to limit competing businesses; only one response thus far
 - Follett continues to be challenging
 - complaints recorded relative to customer service



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still looking forward to having them another year

Rob: asked if new manager has been hired

Chris: replied this has occurred and Follett has also brought-in 'market leaders' to increase support & services

Jason: noted the debacle that occurred at the last large campus-wide event, with their opening late & extremely long lines

Anoshua: asked if any consideration to use vendor who accepts EBT

Kal: asked if there continues to be adjustments to staff on an ongoing basis

Chris: replied that Follett is trying their best, but this current environment is not favorable **Kal**: reiterated that in general retail staffing has taken a hit post-COVID

Chris: said UCorp continues to plan, so as to not to have to subsidize Follett going forward

Executive Director's report – Jason

- thanked & acknowledged the Nominating committee for their time & work relative to the FY2024 slate of officers
 - explained ex-officio seats
 - those board members with un-expiring terms are all remaining
 - Yvonne will be leaving the board, opening a seat; Janey Wang proposed to fill vacancy
 - Jason B will be board secretary

<u>ACTION</u>: Resolution approving board Officers, Directors and Committee for fiscal year 2023-24 Neil/Rob motioned/seconded; approved unanimously without further discussion

<u>ACTION</u>: Resolution approving board committee members for fiscal year 2023-24 Neil/Anoshua motioned/seconded; approved unanimously without further discussion

- acknowledged & congratulated Anoshua receiving Lam Larsen Extinguished award
- acknowledged & thanked UCorp staff for work on successful budget
- proposed June 2023 board meetings to be cancelled

FY2024 board schedule to be circulated & approved at first meeting

- Hot Pot restaurant now open
- Insomnia Cookies build-out has begun & scheduled to open in Fall 2023
- Newspaper racks will remain as requested by Journalism department
- Student Center will be debt free next year, and looking to re-allocation of those funds previously used for this

Meeting adjourned at 4:13p by Trevor